

BBA Corp Covid-19 Response

Fall 2020



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BBA Higher Education Liaison

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Universal Precautions



- Sanitizer stations are located near the entry/exit doors
- Masks are available for purchase
- Plexiglass register shields are in place
- Sanitizing wipes are in stock for cleaning high-touch surfaces on a regular schedule
- Cleaning schedule implemented for registers and high-touch surfaces
- 6 ft markers are in place for the lines in the store & on the floor
- Dressing rooms are closed

OUR NUMBER 1 PRIORITY IS KEEPING OUR GUESTS AND EMPLOYEES SAFE

- We will not be accepting returns on clothing. We have updated this return policy on the receipt and clearly posted this in the store and online.
- Employees and customers are required to wear masks.
- Each entry door has a sign informing patrons of the CDC guidelines for {your city/state}.
- We have a dedicated lane for web orders.
- When handling bags for customers, we will not hold the handle of the bag.
- We will only touch the sides and bottom of the bag, thus allowing the customers to grab the handle.



Additional Measures

02



In addition to these universal changes, we recognize that our stores across the country need to adjust to their specific campus, state, and region. Depending on your location, you may experience:

- Reduced capacity inside the store
- Additional delivery options
- Contactless payment systems
- Limited or expanded store hours
- Additional adjustments based on state, local, and campus policies

For more Information, questions or concerns, please contact your store manager or:

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